Types of Problems and Where to Call for Assistance

Door to door Salespersons
Danville License Fee Division.........859-238-1200
Danville Police (after Hours).........859-238-1220

Dilapidated/Unsanitary/Blighted Residential
Properties (Abandoned or Occupied)
Danville Code Enforcement.........859-238-1200

Businesses Conducted from a Home (Some home businesses are allowed with a home occupation permit)
Planning and Zoning.................859-238-1235
Danville Code Enforcement..........859-238-1220

Drainage: Ponding of Water on a Residential Lot
Danville City Engineer’s Office.......859-238-1200

Grass in Excess of 12 Inches on Residential Lots or Commercial Lots
Danville Code Enforcement.........859-238-1200

Improper Disposal of Household Garbage
Danville Code Enforcement.........859-238-1200
M&M Sanitation......................859-936-1600

Junk and Debris in Yards
Danville Code Enforcement.........859-238-1200

Rodents
Danville/Boyle County Health Department.......859-236-2053

Animals at Large
Animal Control......................859-238-1117
Danville Police (after Hours).........859-238-1220

Yard Sale Signs
Danville Code Enforcement.........859-238-1200
Danville Police (after Hours).........859-238-1220

Signs in the Public Right of Way
Danville Code Enforcement.........859-238-1200
Danville Police (after Hours).........859-238-1220

Abandoned Vehicles
On Private Property
Danville Code Enforcement.........859-238-1200
On Street
Danville Police........................859-238-1220

Vehicle Repair Business in Residential Areas
Planning and Zoning...............859-238-1235
Danville Code Enforcement.........859-238-1220

Noise Complaints
During Normal Business Hours
Danville Code Enforcement.........859-238-1200
Late Night/ Early Morning/ Holidays
Danville Police (non Emergency)....859-238-1220

Building Permits
Danville Building Inspections........859-238-1200

Open Burning Permits and Fire Codes
Danville Fire Marshal’s Office.........859-238-1247
Danville Fire Department (after Hours)........859-238-1211

Reporting Water and Sewer Problems
During Normal Business Hours
Danville Water Office..............859-238-1200
After Hours [Water].................859-238-1241
Danville Filtration Plant............859-238-1241
After Hours [Sewer]................859-238-1240

CITY OF DANVILLE NORMAL BUSINESS HOURS:
08:30 AM TO 5:00 PM MONDAY THRU FRIDAY
CLOSED ON HOLIDAYS

DANVILLE POLICE AND FIRE DEPARTMENTS
OPEN 24 HOUR, 7 DAYS PER WEEK

If after reading this brochure, you are unsure of where to register your complaint, call Danville Code Enforcement at 859-238-1200
CITY OF DANVILLE

It is our hope that this brochure will help you speak to the right office in City government on your first phone call when filing a complaint or seeking information. If you find you do not get the right office on your first call, we need to know. Please call the Danville Code Enforcement Office (859) 238 1200.

We look forward to working with you to keep our neighborhoods vibrant, clean, and wonderful places in which to live.