

## A Guide to City Services

The City of Danville has adopted regulations to promote public health, safety and welfare. Many of the topics noted in this brochure are intended to help maintain the quality of life in your neighborhood. This brochure lists the most common neighborhood problems and the agencies responsible for addressing them.

If you are affected by one of the problems noted in this brochure, and wish to register a complaint, please call the listed phone number to report it. When calling in your complaint, be prepared to give your name, address, phone number, and the best time to contact you. Frequently we receive requests for the name of the complainants and, depending on the type of violation reported, the law may require that your name be released. If you are concerned about this, you may want to file your complaint through your homeowners association.

We want to serve the community in the best way we can and to give the best service available. In order to do this, we prefer that you call in complaints that directly affect you. Upon receipt of your complaint, staff will:

- ◆ Contact you if additional information is needed prior to conducting the inspection,
- ◆ Inform you about the results of the inspections,
- ◆ Take action, if violations are found, to gain compliance in a reasonable amount of time,
- ◆ Keep you informed as progress occurs and let you know when the matter has been resolved.

## Types of Problems and Where to Call for Assistance

### Door to door Salespersons

Danville License Fee Division.....859-238-1200  
Danville Police (after Hours).....859-238-1220

### Dilapidated/Unsanitary/Blighted Residential Properties (Abandoned or Occupied)

Danville Code Enforcement.....859-238-1200

### Businesses Conducted from a Home (Some home businesses are allowed with a home occupation permit)

Planning and Zoning.....859-238-1235  
Danville Code Enforcement.....859-238-1220

### Drainage: Ponding of Water on a Residential Lot

Danville City Engineer's Office.....859-238-1200

### Grass in Excess of 12 Inches on Residential Lots or Commercial Lots

Danville Code Enforcement.....859-238-1200

### Improper Disposal of Household Garbage

Danville Code Enforcement.....859-238-1200  
M&M Sanitation.....859-936-1600

### Junk and Debris in Yards

Danville Code Enforcement.....859-238-1200

### Rodents

Danville/Boyle County Health Department.....859-236-2053

### Animals at Large

Animal Control.....859-238-1117  
Danville Police (after Hours).....859-238-1220

### Yard Sale Signs

Danville Code Enforcement.....859-238-1200  
Danville Police (after Hours).....859-238-1220

### Signs in the Public Right of Way

Danville Code Enforcement.....859-238-1200  
Danville Police (after Hours).....859-238-1220

### Abandoned Vehicles

#### On Private Property

Danville Code Enforcement.....859-238-1200

#### On Street

Danville Police .....859-238-1220

### Vehicle Repair Business in Residential Areas

Planning and Zoning.....859-238-1235  
Danville Code Enforcement.....859-238-1220

### Noise Complaints

#### During Normal Business Hours

Danville Code Enforcement.....859-238-1200

#### Late Night/ Early Morning/ Holidays

Danville Police (non Emergency)....859-238-1220

### Building Permits

Danville Building Inspections.....859-238-1200

### Open Burning Permits and Fire Codes

Danville Fire Marshal's Office.....859-238-1247  
Danville Fire Department (after Hours).....859-238-1211

### Reporting Water and Sewer Problems

#### During Normal Business Hours

Danville Water Office.....859-238-1200

#### After Hours [Water]

Danville Filtration Plant.....859-238-1241

#### After Hours [Sewer]

Danville Sewer Plant.....859-238-1240

CITY OF DANVILLE NORMAL BUSINESS HOURS:

08:30 AM TO 5:00 PM MONDAY THRU FRIDAY  
CLOSED ON HOLIDAYS

DANVILLE POLICE AND FIRE DEPARTMENTS

OPEN 24 HOUR, 7 DAYS PER WEEK

If after reading this brochure, you are unsure of where to register your complaint, call Danville Code Enforcement at 859-238-1200

## ***CITY OF DANVILLE***

*It is our hope that this brochure  
will help you speak to the right  
office in City government on  
your first phone call when filing  
a complaint or seeking*

*information. If you find you do  
not get the right office on your  
first call, we need to know.*

*Please call the Danville Code  
Enforcement Office (859) 238  
1200.*

*We look forward to working  
with you to keep our neighbor-  
hoods vibrant, clean, and*

*Wonderful places in which to  
live.*

## **CITY OF DANVILLE**

Code Enforcement Services  
Danville City Hall  
455 West Main St.  
Danville, Kentucky 40423-0670

***CITY OF DANVILLE***

*Where can I find help?*

## **Neighborhood Concerns & City Services**

